

ALL YOUR ACTIVE TRANSPORT BOOKINGS



Customer Portal

Interested in an overview of all your active transport bookings at Hutchison Ports Europe Intermodal? Always looking for the latest status of your containers to be transported? Easily download standard or customised reports?

THE CUSTOMER PORTAL IS THE ANSWER

On this web platform, current information about your bookings and containers is conveniently brought together. Recently, it has also become possible to submit your bookings via the platform.

- ✓ Full real-time insight from Port-to-Door
- ✓ Web-based and accessible 24/7
- ✓ Available for all locations within our network



FOR HUTCHISON PORTS EUROPE INTERMODAL CUSTOMERS AND STAKEHOLDERS

The portal offers various valuable features and information to monitor and optimise your logistics process. Hutchison Ports Europe Intermodal customers can use the extended version to find all information about their containers. Other cargo stakeholders, can obtain an account for the Customer Portal and use the basic version. This version still offers all needed information.

INTERESTED?

To create an account please contact our Customer Service:
 +31(0)181 27 8308, customerservice.rtm@hutchisonports.nl



Customer Portal

INFORMATION	BASIC	EXTENDED
Booking status	✓	✓
Transport status	✓	✓
Barge/ Train name, ETD & ETA*	✓	✓
Container Gate in & Gate out*	✓	✓
Deepsea Vessel ETA/ETD*	-	✓
Deepsea terminal container status	-	✓
Create new bookings	-	✓
Book customs, trucking & terminal services	-	✓
Update container order	-	✓
Export data to XLS*	-	✓
Reports	-	✓
Standardized reports (import check, Export check, Container status)	-	✓
Reporting tool (self service)	-	✓
Historical data	-	✓

*Disclaimer: Upon request per location.